

Announcement Statements

Dear customer(s),

We are constantly striving for cost-effective and high-impact ways to become more environmentally friendly. As you might know, the paper industry is the fifth largest consumer of energy in the world. This over-usage of paper has a significant impact on a company's carbon footprint - not just from the chopping down of trees to make the paper, but also on the fossil fuel power used for printing and the chemicals involved too. So, we are saying no more! Consequently, we are reducing our printed statements and focusing on online alternatives, like BdC Online and E-statements. Please read below about the changes in our statement delivery for both **resident** and **non-resident**.

RESIDENTS

Subject: Cancellation Weekly and Daily statements personal and corporate accounts

As of October 1, 2020, Banco di Caribe is becoming greener. You will not be receiving a physical copy of your weekly and or daily bank statements anymore. However, you can still have access to your bank statements digitally or apply to receive your bank statements by email.

HOW TO APPLY?

Customers with **personal accounts**, please follow these instructions:

- BdC Online:** In case you do not have access to our online banking platform yet, you need to submit your online banking application at <https://www.bancodicaribe.com/personal-banking/online-banking/apply>
- E-statement:** In case you want to receive your statements via e-mail, please send an email to e-statement@bancodicaribe.com with the following details:
 - A valid copy of your ID
 - Your client ID number
 - The email address you would like to receive your bank statements.

Customers with **corporate accounts**, please follow these instructions:

- BdC Online:** Corporate customers without access to our online banking, need to submit their online application at <https://www.bancodicaribe.com/corporate-banking/online-banking/apply-now> in order to be able to receive their online statements.
- E-statement:** Corporate customers who want to receive their statements via e-mail, need to send an email to e-statement@bancodicaribe.com with the following details:
 - A valid copy of your ID
 - Your client ID number
 - A copy of the extract of the Chamber of Commerce
 - The email address you would like to receive your bank statements.

Please note that we will only accept and process requests from individuals who appear as company representatives on the latest extract of the Chamber of Commerce submitted to the Bank.



BANCO DI CARIBE

NON-RESIDENTS

Subject: **Cancellation printed statements**

As of September 1, 2020, Banco di Caribe is becoming greener. You will no longer receive a physical copy of your bank statements in your country of residence. However, you can still have access to your bank statements digitally by applying for BdC Online Banking or for BdC E-statements.

HOW TO APPLY?

Customers with **personal accounts**, please follow these instructions:

1. **BdC Online:** In case you do not have access to our online banking platform yet, you need to submit your online banking application at <https://www.bancodicaribe.com/personal-banking/online-banking/apply>.
2. **E-statement:** In case you want to receive your statements via e-mail, please send an email to e-statement@bancodicaribe.com with the following details:
 - A valid copy of your ID
 - Your client ID number
 - The email address you would like to receive your bank statements.

Customers with **corporate accounts**, please follow these instructions:

1. **Online:** Corporate customers without access to our online banking, need to submit their online application at <https://www.bancodicaribe.com/corporate-banking/online-banking/apply-now> in order to be able to receive their online statements.
2. **E-statement:** Corporate customers who want to receive their statements via e-mail, need to send an email to e-statement@bancodicaribe.com with the following details:
 - A valid copy of your ID
 - Your client ID number
 - A copy of the extract of the Chamber of Commerce
 - The email address you would like to receive your bank statements.

Please note that we will only accept and process requests from individuals who appear as company representatives on the latest extract of the Chamber of Commerce submitted to the Bank.

We appreciate your cooperation in making our world a better place to live in.

Management Banco di Caribe N.V.



BANCO DI CARIBE